

Offer of vaccination against COVID-19



Read this letter in **English, Turkish, Arabic, Somali, Urdu** and other languages at www.sst.dk/vaccinationsbrev

Find guidance and phone number of the hotline about vaccination against COVID-19 in languages other than Danish at www.coronadenmark.dk

You can now be vaccinated against COVID-19.

The Danish Health Authority recommends vaccination against COVID-19 because it provides high protection against becoming infected and ill with COVID-19.

The more people who are vaccinated, the better we will be able to control the epidemic.

Vaccination is free of charge, and it is entirely voluntary whether you accept the offer of vaccination.

You must book your own appointment to be vaccinated

You book your vaccination appointment by logging on to www.vacciner.dk using your NemID. Here you can see available time slots and where you can be vaccinated in Denmark.

You must be vaccinated twice to achieve the full vaccination effect. When you book an appointment, you must therefore book an appointment for both the first vaccination and the second vaccination.

All those who have been invited have the opportunity to be vaccinated. If you cannot find an available time slot at www.vacciner.dk, we recommend that you try again later. New time slots are continuously posted. The number of time slots will depend on how many vaccines Denmark receives at the time in question.

Do you have any questions about the vaccination?

You can, among other information, read more about how you get vaccinated, for whom the vaccine has been approved and how effective it is in the pamphlet: *Vaccination against COVID-19*.

If you are unsure about whether you have any allergies that mean that you do not tolerate the vaccine, you can read more **here** or contact your own doctor.



If you need help booking a vaccination appointment

If you need help booking or changing your appointment, your Region can help you. You can find the direct number in the box below.

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| Capital Region of Denmark Tel. 38 66 00 00 | Weekdays 08:00-17:00 Weekend 08:00-16:00 |
| Region Zealand Tel. 70 20 42 33 | Weekdays and weekend 09:00-12:00 and 13:00-19:30 |
| Region of Southern Denmark Tel. 99 44 07 17, press 1 | Weekdays and weekend 08:00-18:00 |
| Central Denmark Region Tel. 70 23 24 15 | Weekdays 08:00-19:00 Weekend 09:00-17:00 |
| North Denmark Region Tel. 97 64 84 63 | Weekdays 08:00-17:00 Weekend 08:00-15:30 |

Your doctor, sundhed.dk and the national coronavirus hotline cannot see available dates, waiting times, book your appointments or change your appointments for you.

Click [here](#) for information about COVID-19 vaccination in English.

Transport to the vaccination centre

If you are not able to come to your vaccination site on your own or with help from relatives because you have a permanent physical or mental functional impairment, you can contact your municipality. They can help you with the transport. If you need transport help, the municipality will also help you book a vaccination appointment.

You can call the COVID-19 hotline on 70 20 02 33 for information about how to contact your municipality.

For you who are aged under 18

The decision to be vaccinated against COVID-19 is your own. Because you are aged under 18, your parents (the custodial parent(s)) must be informed that you have received an invitation to be vaccinated. Your parents will therefore generally receive a copy of this letter. You can then talk about it, and they may accompany you when you are to be vaccinated.

It is a good idea for you to have talked to your parents before your vaccination. If you show up on your own for the vaccination, you may be asked whether you have talked to your parents, and you may be asked to call them and talk to them about the offer of vaccination.

If you or your parents want more information about vaccination, you can find it at:
www.sst.dk/en/english/corona-eng/vaccination-against-covid-19

Yours sincerely,



Henrik Ullum
Chief Executive Officer, Statens Serum Institut



Søren Brostrøm
Chief Executive Officer, Danish Health Authority

Information about processing of personal data

Here you will find information about how Statens Serum Institut processes personal data about you in connection with the rollout of the vaccination programme for novel coronavirus/COVID-19.

Read here how your data are processed.

1. We are the data controller – how do you contact us?

Statens Serum Institut (SSI) is the data controller of the processing of the personal data that we process about you. You can find our contact details below.

Statens Serum Institut Artillerivej 5 DK-2300 København S
CVR no.: 46837428
Tel.: 32683268
Email: serum@ssi.dk

You are always welcome to contact our DPA function at compliance@ssi.dk or on tel. 4046 0083 if you have any other questions about how SSI processes your personal data.

Please contact SSI via e-Boks if you have any questions regarding your rights. You can find information (in Danish) on how to use e-Boks at the webpage *Sikker kommunikation med SSI* (Secure communication with SSI) (www.ssi.dk/om-ssi/kontakt/sikker-kommunikation-m-ssi).

2. Purpose of processing of personal data

We process your personal data for the purposes of offering vaccination and setting up vaccination processes for selected target groups and for monitoring public acceptance and the effect of vaccination and examining any causality between vaccination and unexpected reactions or side effects of vaccination. This is part of SSI's tasks as a public authority and of our efforts to prevent and monitor the spread of coronavirus/COVID-19.

Part of the processing is performed for research and statistical purposes only.

3. Storage of your personal data

We store your personal data from the time they are collected in order to be able to offer you vaccination/set up a vaccination process and to monitor the vaccines at a general level. Your personal data will be stored until it is no longer relevant for SSI to offer and monitor the vaccines. It is not possible to provide a specific time for this. SSI will continuously consider the necessity of the processing and will erase or anonymise the personal data when the processing is no longer regarded as necessary.

If you accept the vaccination offer, your vaccination data will be erased two years after your death according to the rules on storage of data in Executive Order no. 1615 of 18 December 2018 on access to and registration etc. of medicinal product and vaccination data. You can read more (in Danish) about the storage and processing of your personal data in the Danish Vaccination Register here: www.ssi.dk/om-ssi/persondatapolitik, under the tab *Er du blevet vaccineret?* (Have you been vaccinated?)

4. Categories of personal data and lawfulness of processing of personal data

We process the following categories of personal data about you in the Danish Vaccination Register:

Ordinary, non-sensitive personal data

- Name
- Address
- National health insurance group
- Own doctor's healthcare provider number
- Regional code

Ordinary, confidential personal data:

- Civil registration (CPR) numbers

Sensitive personal data:

- Health data confirming that you have been vaccinated.

SSI will also process data about, for example, underlying diseases and occupational conditions which are necessary for SSI to identify whether you are among the target groups that are to be offered vaccination. SSI also uses the data to be able to perform its tasks of monitoring public acceptance and the effect of vaccination and examining any causality between vaccination and unexpected reactions or side effects of vaccination.

SSI may process these personal data when necessary to be able to offer COVID-19 vaccination, see Executive Order no. 146 of 1 February 2021 on processing of personal data in connection with offer of vaccination against COVID-19.

SSI is responsible for monitoring and combating the spread of diseases in collaboration with the rest of the public health service, and for monitoring and assessing public acceptance and the effect of vaccination and examining any causality between vaccination and unexpected reactions or side effects of vaccination, see section 222 of the Danish Health Act (*Sundhedsloven*)¹ and, for further details, section 157a(6) of the Danish Health Act. SSI is also responsible for recording data on individual citizens' vaccinations and related data in the Danish Vaccination Register, see section 157a of the Danish Health Act.

We thus process your personal data in accordance with Article 6(1)(e) of the General Data Protection Regulation², as the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in SSI, and Article 9(2)(h) and (i) of the General Data Protection Regulation, as the processing is necessary for the purpose of management of health or social care systems and services and for reasons of public interest in the area of public health.

We process your civil registration (CPR) number in accordance with section 11(1) of the Danish Data Protection Act (*Databeskyttelsesloven*)³, as the processing is necessary to enable us to identify you clearly.

¹ Consolidation Act no. 903 of 26 August 2019 to consolidate the Danish Health Act, as amended.

² Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (Text with EEA relevance)

³ Danish Act no. 502 of 23 May 2018 on supplementary provisions to Regulation (EU) on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

5. Sources of personal data

We have received information about your CPR number from the CPR Register and information about your name, address, national health insurance category, your doctor's healthcare provider number and the regional code from the Danish Health Data Authority (*Sundhedsdatastyrelsen*). We also receive further data about you, for example age and gender, from public registers, including the CPR Register.

Where relevant, we also receive other data about you, for example about chronic conditions and disorders as well as employment situation, from public registers, including the National Patient Register (Landspatientregistret), the Register of Selected Chronic Diseases and Severe Mental Disorders (RUKS), the Danish Agency for Labour Market and Recruitment (STAR), the DREAM Register etc.

In connection with the monitoring of public acceptance and effect as well as the performance of studies related to the safety of the vaccines, SSI also looks at any COVID-19 test results.

6. Recipients or categories of recipients

SSI discloses your personal data to the Region in which you live for two reasons: 1) to enable you to receive the vaccination, and 2) for the vaccination to be recorded in your patient records and in the Danish Vaccination Register.

Your Region or your general practitioner is responsible for recording and reporting of vaccinations in the Danish Vaccination Register. Please contact your general practitioner or your Region, if you want to know more about your general practitioner's or your Region's processing of personal data. You can find the contact details of your Region here:

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|-----------------------------------|---|
| North Denmark Region | www.rn.dk |
| Central Jutland Region | www.rm.dk |
| Region of Southern Denmark | www.regionsyddanmark.dk |
| Region Zealand | www.regionsjaelland.dk |
| Capital Region of Denmark | www.regionh.dk |

SSI also discloses your personal data to the Danish Medicines Agency (*Lægemiddelstyrelsen*); this is necessary to enable the Danish Medicines Agency to perform its task of monitoring the safety of the vaccines, including side effects. You can contact the Danish Medicines Agency at **www.lmst.dk** if you want to know more about the Agency's processing of your personal data.

SSI discloses personal data to our data processors, including the Danish Health Data Authority. We have entered into data processing agreements with our data processors and supervise the data processors' compliance with the data processing agreements in accordance with the applicable rules.

7. Transfer to recipients in third countries, including international organisations

We will not transfer your personal data to recipients outside the EU and EEA.

8. Your rights

Under the General Data Protection Regulation, you have a number of rights in relation to our processing of your personal data. If you want to exercise your rights, please contact us.

If personal data are processed solely for scientific and statistical purposes, there are a number of restrictions on the rights of data subjects under the General Data Protection Regulation. This means that you do not have a right of access, right to rectification, right to restriction of processing, right to object and right to erasure of personal data about you that form part of such processing. The restriction of your rights follows from section 22(5) of the Danish Data Protection Act and Article 17(3)(d) of the General Data Protection Regulation.

In other cases, you have the following rights, which may, however, also be subject to certain restrictions:

Right to see data (right of access)

You have a right of access to the data we process about you as well as a number of other data.

Right to rectification (correction)

You have the right to have inaccurate data about you rectified.

Right to erasure

In special cases, you have the right to have data about you erased before the time of at which we are generally obliged to erase data.

Right to restriction of processing

In certain cases, you have the right to have the processing of your personal data restricted. If you have the right to have the processing restricted, we may, in future, only process the data – other than storage – with your consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest.

Right to object

In certain cases, you have the right to object to our otherwise lawful processing of your personal data.

You can read more about your rights in the Danish Data Protection Agency's guide to the rights of data subjects, which you will find at www.datatilsynet.dk.

Please contact SSI via e-Boks if you have any questions regarding your rights. You can find information (in Danish) about how to use e-Boks at the webpage *Sikker kommunikation med SSI* (Secure communication with SSI) (www.ssi.dk/om-ssi/kontakt/sikker-kommunikation-m-ssi).

9. Data Protection Officer's contact details

If you have any questions about our processing of your data, you are always welcome to contact Helle Ginnerup-Nielsen, the joint Data Protection Officer of the Danish Ministry of Health and the Danish Ministry of Social Affairs and Senior Citizens.

You can contact our Data Protection Officer in the following ways:

By email: databeskyttelse@sum.dk

By letter: Holbergsgade 6, DK-1057 København K, attn. 'Data Protection Officer (databeskyttelsesrådgiver)

10. Lodging a complaint with the Danish Data Protection Agency

You have the right to lodge a complaint with the Danish Data Protection Agency (*Datatilsynet*) if you are dissatisfied with the way we process your personal data. You can find the Danish Data Protection Agency's contact details at www.datatilsynet.dk.